

LAW & COURTS COMMITTEE
March 29, 2018
Minutes

Members Present: Anthony, Crenshaw, Hope, Celentino, Maiville, and Schafer (left at 6:29 p.m.)

Members Absent: Banas

Others Present: Sheriff Scott Wriggelsworth, John Dinon, Lance Langdon, Barb Davidson, Rick Terrill, Dave Stoker, Tim Dolehanty, and others

The meeting was called to order by Chairperson Crenshaw at 6:00 p.m. in Personnel Conference Room D & E of the Human Services Building, 5303 S. Cedar Street, Lansing, Michigan.

Approval of the March 15, 2018 Minutes

MOVED BY COMM. CELENTINO, SUPPORTED BY COMM. ANTHONY, TO APPROVE THE MINUTES OF THE MARCH 15, 2018 LAW AND COURTS COMMITTEE MEETING.

The minutes were amended as follows:

Commissioner Banas left at 6:25 p.m.

~~Commissioner Maiville left at 6:27 p.m.~~

~~Commissioner Maiville returned at 6:29 p.m.~~

Chairperson ~~Celentino~~ **Crenshaw** stated that intern training took so long, that by the time the interns were trained to do the clerical work, then their internship was over.

THE MOTION TO APPROVE THE MINUTES, AS AMENDED, CARRIED UNANIMOUSLY. Absent: Commissioner Banas

Additions to the Agenda

5. 9-1-1 Center
 - b. Resolution of Appreciation to the Ingham County 9-1-1 Central Dispatch Center Telecommunicators during National Telecommunicators Week April 8-14, 2018

Substitute –

3. Facilities – Resolution to Amend Resolution #18-063 to Provide and Install a New Dishwasher in the Family Center Kitchen

Limited Public Comment

Chairperson Crenshaw stated without objection, an email from Sherry Larner, CCLP President 9-1-1 Center Non-Supervisors Division, would be included in the minutes as Attachment A.

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. MAIVILLE, TO APPROVE A CONSENT AGENDA CONSISTING OF THE FOLLOWING ITEMS:

1. Sheriff's Office
 - a. Resolution to Continue Contract with Dr. Jerry Gallagher for Psychological Services for the Screening of New Applicants who are given Conditional Job Offers and for Post-Traumatic Stress Reviews for Deputies
 - b. Resolution to Continue Records Management Software Support from TriTech
2. District Court – Resolution to Authorize an Agreement for a Policy for the Operation of Computer Network, Internet Access, and Email with the District Court
3. Facilities – Resolution to Amend Resolution #18-063 to Provide and Install a New Dishwasher in the Family Center Kitchen
4. Animal Control – Resolution to Endorse SB 710
5. 9-1-1 Center
 - a. Resolution to Authorize the Cardinal Group II to Conduct Organization Wide Training with the Staff of the Ingham County 9-1-1 Central Dispatch Center

THE MOTION CARRIED UNANIMOUSLY. Absent: Commissioner Banas

THE MOTION TO APPROVE THE ITEMS ON THE CONSENT AGENDA CARRIED UNANIMOUSLY. Absent: Commissioner Banas

5. 9-1-1 Center
 - b. Resolution of Appreciation to the Ingham County 9-1-1 Central Dispatch Center Telecommunicators during National Telecommunicators Week April 8-14, 2018

MOVED BY COMM. SCHAFER, SUPPORTED BY COMM. MAIVILLE, TO APPROVE THE RESOLUTION.

Commissioner Anthony asked if the Board of Commissioners would have an opportunity to present the resolution to the employees at the 9-1-1 Center and show their appreciation to them.

Chairperson Crenshaw stated in Ms. Lerner's email, she had mentioned there would be a ceremony to honor the employees.

Lance Langdon, 9-1-1 Center Director, introduced Barb Davidson, 9-1-1 Center Staff Services Manager, to the Committee. He stated there would be a time where the Employee of the Year and Rookie of the Year awards would be presented during Telecommunicators Week.

Ms. Davidson stated Telecommunicators Week was April 9 through April 14, and it would be full of activities, food and prizes for the staff. She further stated that there were other agencies that would make presentations to staff and they would like to have the Board of Commissioners join them, as she was sure the staff would appreciate them being there, as well.

Ms. Davidson stated presentations would be at 1800 hours, because that was when the majority of staff would be there.

Chairperson Crenshaw asked when the Employee of the Year award would be presented.

Ms. Davidson stated the award presentation would be on Wednesday, April 11, 2018.

Discussion.

Commissioner Anthony asked staff to email a list of all activities that would take place during Telecommunicators Week, so Commissioners could attend the events if they were available.

THE MOTION CARRIED UNANIMOUSLY. Absent: Commissioner Banas

6. Law & Courts Committee

a. Justice Complex Millage Draft Millage Language (*Discussion*)

Chairperson Crenshaw stated Commissioner Grebner had proposed draft millage language for the Justice Complex. He further stated that Dave Stoker, County Attorney, had edited the language and the Committee had to decide the direction it wanted to go with the language, and then the final language would be approved at a later meeting.

Mr. Stoker stated he wanted to caution the Committee that the millage needed to be all on one topic, as the Courts had said the millage could not have multiple parts. He further stated he thought the current language was acceptable, because it was structured as corrections-oriented, but if they layered it to include many items, he would question if it could all be in one millage.

Discussion.

Chairperson Crenshaw asked Tim Dolehanty, Controller, if the Courts were invited to this Committee meeting, as they had voiced concerns about their inclusion.

Mr. Dolehanty stated the Courts had been invited to the Committee meeting, and his staff had had other meetings with them since the last Committee meeting.

Mr. Stoker stated in his proposed millage language, he had used the phrase “court facilities,” so it would not be limited to the District Court. He further stated it was becoming more common to have Court facilities in lockup facilities because of transport issues.

Chairperson Crenshaw stated Judge Tom Boyd had concerns about space and numbers in the Justice Complex. He further stated the County was working with Redstone to address those concerns and come up with numbers.

Sheriff Scott Wriggelsworth stated he had noticed more and more that when they held Court in the Mason Historical Courthouse, it was a significant strain on the Sheriff’s Office’s resources. He further stated about a month ago, he thought about if Circuit Court could be attached to the Justice Complex where the District Court currently was.

Sheriff Wriggelsworth stated that he and Shauna Dunnings, Circuit Court Administrator, Circuit Court Judge Janelle Lawless, and Chief Circuit and Probate Court Judge Richard Garcia had a meeting about that possibility. He further stated that three judges thought it was a good idea and several other judges were ambivalent.

Sheriff Wriggelsworth stated Judge Garcia had instructed him that he could say the judges were open to a discussion to see if it would be feasible to have a Circuit Court room next to the Justice Complex. He further stated if the Commissioner were to talk to anyone except Circuit Court Judge William Collette who worked in the Mason Historical Courthouse, that location was not functional.

Chairperson Crenshaw stated that was why the draft millage language said “court facilities,” rather than “District Court.” He asked Mr. Dolehanty if Redstone was working on the numbers for including Circuit Court.

Mr. Dolehanty stated those numbers were not available yet.

Chairperson Crenshaw asked if the Committee’s consensus was to include the Circuit Court in the Justice Complex.

Commissioner Celentino stated the inclusion of Circuit Court was worth looking into.

Commissioner Schafer asked how much money it would cost.

Commissioner Celentino stated that was what the Committee was looking into.

Commissioner Schafer stated the cost was already at \$66 million, and he was not sure how this would affect the cost of the project.

Commissioner Maiville stated there were already holding cells and other facilities in the plan.

Chairperson Crenshaw stated adding a Circuit Court room would also include room for the Judge and their staff.

Commissioner Maiville stated it was worth looking at.

Discussion.

Chairperson Crenshaw stated he was inclined to go with more vague language that Mr. Stoker came up with, because it did not include the specific Courts to be included.

Commissioner Schafer stated he supported Chairperson Crenshaw's statements.

Commissioner Maiville stated in general, he also agreed with Chairperson Crenshaw.

Chairperson Crenshaw stated at the next Committee meeting, he hoped Redstone would have the numbers and they would be able to pass the language to go onto the full Board of Commissioners to have on the August Election ballot.

Commissioner Anthony stated she recalled there had been a discussion regarding the title of millage language to include public safety. She asked if the consensus was that it would make the title too long.

Commissioner Celentino stated he thought when he went into the voting booth and looked at the title of the millage, it might confuse voters a bit to include public safety, as they would think of patrol officers.

Discussion.

Commissioner Hope asked what the legal parameters were around the title of the millage.

Mr. Stoker stated the title was supposed to relate to the topic of the millage.

Discussion.

Sheriff Wriggelsworth stated he had been asked by several out-County residents if this millage would increase the amount of road patrol in the out-County. He further stated that including the public safety piece might mislead voters.

Discussion.

Mr. Stoker stated he usually put the purpose of the millage before the constitutional limitations.

Chairperson Crenshaw stated he thought having the purpose first was critical to have before the legal words.

Commissioner Anthony stated she thought the language as recommended by the County Attorney was clear. She further stated the Board of Commissioners wanted to draft language that was not only legal, but provided the voter with a clear choice of what was at stake and what they were asking for.

Commissioner Maiville stated he was not sure if the language of “more modern” would sell people. He further stated the term “compliant to current standards” did come to mind, and the safety for staff should be included in the language.

Discussion.

Commissioner Hope stated she had also crossed out “modern” in the draft language, as the facility would be brand new, so it better be modern. She further stated she also had similar concerns regarding safety, and suggested the language read “... that will be safer for the public, staff and inmates, and allow for more efficient operations.”

Commissioner Hope stated she was not sure about the term “humane,” because it made it seem like the facility was not humane now. She further stated compliance could change after the facility was built, and they could not guarantee it would be compliant in the future.

Sheriff Wriggelsworth stated they could say that the facility was compliant with current State and Federal standards when it was constructed.

Discussion.

Chairperson Crenshaw directed staff to come back with the draft millage language with numbers included. He further stated staff should do numbers with Circuit Court, and with current District Court, programming, Sheriff’s Office and jail.

Commissioner Hope asked if the staff could also provide the current cost of holding proceedings in the Mason Historical Courthouse for comparison.

Discussion.

6. Law & Courts Committee
 - b. Update on Controller’s Organizational Assessment Team (*Discussion*)

Commissioner Schafer left at 6:29 p.m.

Mr. Dolehanty provided an update on the Controller’s Organizational Assessment Team (COAT). He stated the employees now had a work ticket that they could electronically submit issues to management.

Ms. Davidson stated they called the work ticket platform the 9-1-1 Helpdesk.

Discussion.

Ms. Davidson stated that the review of policies and procedures was being rolled out over time, as to not overwhelm the employees.

Discussion.

7. Board Referral – Letter from Oakland County Regarding the Passage of the Resolution Opposing the State Budget Office’s Proposed Amendments to the Michigan Indigent Defense Act

Chairperson Crenshaw stated the letter was received and it would be placed on file.

Announcements

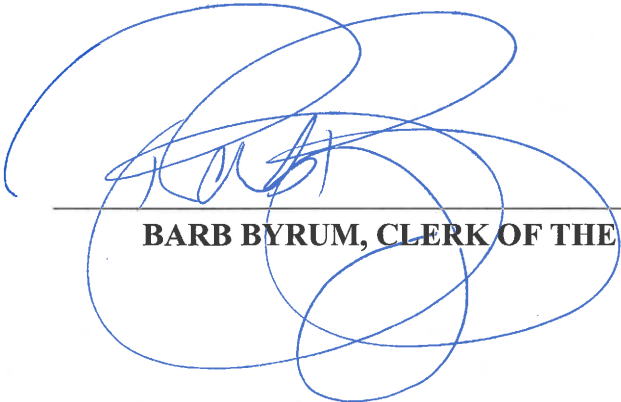
None.

Public Comment

None.

Adjournment

The meeting was adjourned at 6:46 p.m.



BARB BYRUM, CLERK OF THE BOARD

Mr. Langdon stated he was pleased with the direction of the COAT group, as it was not getting bogged down in some things that had been communicated during collective bargaining. He further stated the group was energetic and there had been a lot of good discussion with positive ideas.

Mr. Langdon explained the improvements that were occurring at the 9-1-1 Center.

Mr. Davidson stated most of the entries in the 9-1-1 Helpdesk so far had been for the recognition committee. She further stated the system was good, because nothing could happen with a ticket without sending a message to the person who initiated it.

Chairperson Crenshaw stated the system was holding individuals accountable.

Ms. Davidson stated it was, because it was structured and everything was date and time-stamped.

Commissioner Celentino stated in Ms. Larner's email, she had mentioned that perhaps by the end of June, they would have a more concrete understanding of the direction of the 9-1-1 Center and if skills were being used to the best of their ability. He asked if Chairperson Crenshaw saw the 9-1-1 Center reporting back in June, and what was expected at that time.

Mr. Dolehanty stated he thought Ms. Larner was referring to the results of the Cardinal Group training and putting into the action plan those results from the training. He further stated the training was not going to be easy and would cause some soul-searching from employees and supervisors.

Mr. Dolehanty stated he was hopeful that the training would cause them to add more things to their task list, as Ms. Larner was also hoping. He further stated he thought Mr. Langdon was reporting monthly or bimonthly to the Committee, so this update could be included with the regularly scheduled update.

Discussion.

Commissioner Celentino asked if going through the COAT had helped morale.

Ms. Davidson stated the staff assessment was tentative, and as Ms. Larner's email had outlined, training was important. She further stated that previous training had been canned and terrible, and the Cardinal Group had been chosen because they could address Ingham County-specific issues.

Ms. Davidson stated the Cardinal Group would help supervisors be more comfortable guiding staff, and she felt their plan was comprehensive. She further stated they would be held to expectations they came up with in groups and they had high hopes.

Discussion.

ATTACHMENT A

On Mar 28, 2018, at 10:21 AM, Larner, Sherry <SJonckheerc@inphara.org> wrote:

Hello,

(I'm sorry I will not be able to give this information first hand, but I had a prior commitment and am unable to attend the meeting. I did want you to have my thoughts on the current status of the 911 Center.)

Thank you for taking the time to continue to follow up with us on that status of our 911 center.

At this time we feel the center is headed in the right direction. With the addition of the Staff Services manager and the controller taking control of the JLT/COAT, we seem to be moving forward with our tasks of removing barriers that were identified in the Brockman study.

The Cardinal Group training that will be coming up, has the potential to be a major change in the way the center is managed, supervised, and worked by it's employees. The modules they have laid out are exactly what we as employees need to be successful. Mission statements, our value to the organization, creating and supporting a healthy work environment, organizational trust, conflict resolution, along with the other modules are the issues we have need addressed the most. We finally being taught how we can be part of the change in our 911 center.

With the modules laid out for the executive leadership as well as supervisors, they will detail the roles and responsibilities expected of each supervisory position. This has the potential to increase communication with employees, create healthy work environments, create more effective leaders, and teach them how to be coaches to obtain the desired work from employees, they will learn how to deal with and address conflict resolution and how to address problem employees.

I will caution that the usual problems that arise here in our center are consistency and follow thru. There is still a big IF behind these potential changes, because without follow thru and consistency we are right back to where we started. While we understand it takes time for change, if done correctly, and if we utilize the tools given us in our training, we should see some type of change right away.

I would request that you continue to follow up with us, perhaps by the end of June we will have a more concrete understanding of the direction our center is taking and if the skills are being used to the best of their abilities.

Again thank you for your time and attention.

Sherry Larner
C.C.L.P President 911-non sups

